



## Le Tertre Gites – COVID-19/Coronavirus Policy

Our objective is to minimise the risks of any of us contracting the virus whilst at Le Tertre.

We aim to achieve this by following these principles:-

- 1) **All reservations will be separated by three days.** According to the World Health Organisation (WHO) this should ensure that any lingering virus spores on hard surfaces in our gites should not survive.
- 2) **Towels/Bedding:** If using the towels and bedding that we provide, at departure our guests must leave it all in the bathroom tied/sealed in the large bin liner provided. Alternatively, guests may choose to bring their own towels and bedding (flat sheet, double duvet cover, four square pillowcases) which must also be removed in the bin liner provided when you leave. Please let us know in advance if you plan to bring your own towels and bedding.
- 3) **Cleaning Regime:** Prior to all guest's arrival each gite and its contents will be thoroughly cleaned and disinfected and laundry will have been washed on the hottest setting available.
- 4) **Social Distancing/Personal Protection Equipment:** For the duration of your stay you must practice appropriate social distancing between yourselves and other residents. Personal protection equipment and hand sanitiser etc. is not provided by us. Please bear in mind that some shops and other premises may require masks to be worn.
- 5) **Damage deposits:** To minimise physical contact damage deposits will not be repaid on departure as the property will not be inspected immediately. Accordingly, all damage deposits should be paid by bank transfer in advance of arrival and will be repaid within a week of departure by the same method.
- 6) **If You Suspect You Have the Virus:** If any guest shows symptoms of contracting COVID-19/corona virus after arrival it will be necessary for them to inform us immediately. The local prefecture will be contacted for advice and it is likely that both visitors in the party will be required to vacate Le Tertre Gites immediately and stay in accommodation designated by the prefecture. It is the guest's responsibility to ensure that they have adequate holiday insurance to cover any additional costs in these circumstances.